

Mike Reams

Principal Lead Enterprise Architect · Cleveland, OH

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SUMMARY

Enterprise architect with twenty-six years across infrastructure, identity, cloud, and platform governance. I build the architecture practice, not just the diagrams — roadmaps, standards, portfolio decisions, and the teams that carry them. Along the way: a blockchain patent in healthcare, \$30M+ in IT budgets managed, and an \$80K reduction in cyber-insurance premiums off the back of a security architecture rework.

EXPERIENCE

Principal Lead Enterprise Architect · Sherwin-Williams

Oct 2023 - present

Technical architecture lead across the enterprise platform estate: ERP and SaaS finance, procurement, integration and data management, CRM, ServiceNow ITSM/ITOM and CMDB governance, API management, security architecture, operational technology, and observability.

- Own the architecture for a multi-platform estate spanning ERP, procurement, integration, CRM, and ITSM/ITOM
- Lead CSDM-aligned CMDB governance and the service-object model that ITSM, ITOM, and observability depend on
- Set enterprise standards for API management, security architecture, and EA tooling
- Run application rationalization using Gartner TIME and the 6Rs, anchored to TOGAF 10 ADM phases

Practice Director, Security and Cloud Infrastructure · Bennett Adelson Consulting

Feb 2023 - Oct 2023

Owned delivery for the Microsoft Azure and AWS practice — scoping engagements, writing the technical content of statements of work, and running a portfolio of concurrent client engagements across private companies, federal government, and state agencies.

- Led technical planning, architecture blueprints, and strategy for cloud deployments, pre-sales through delivery
- Designed and implemented Government Cloud, Azure ADDS, IaC, PKI, MFA, PowerApps, and Azure Virtual Desktop
- Built security assessments, penetration-testing tooling, and security posture analysis; ran a Zero-Trust webinar
- Managed service delivery teams of consultants, solution architects, and solution engineers

Co-Founder and CTO · Creative Social (concurrent venture)

Jan 2022 - Jan 2024

Built and closed alongside a full-time architecture role. A global e-commerce marketplace for creators on Web3 — blockchain-backed buying and selling of physical and digital goods, with creator collaboration as the differentiator.

- Designed and built the platform's technology stack end to end
- Shipped Web3 applications (marketplace, wallets, smart contracts) on Ethereum and Polygon

Director of Enterprise Architecture · Quadax

Jun 2019 - Nov 2022

Built the Enterprise Architecture program for a healthcare revenue-cycle company and led an eight-architect team through its cloud transition.

- Key adviser to the C-suite; introduced EA, innovation, and hackathon programs and the architect career ladder
- Led the Azure and Microsoft 365 transition, including Exchange, under HIPAA / HITRUST / PCI / SOC 2 / GDPR
- Owned the cloud IT budget and led the CapEx-to-OpEx operating-model change while reducing spend
- Established enterprise data management, cybersecurity, IAM, API management, and cloud governance programs
- Modernized the SDLC and organized the company's first internal hackathon (2020)

Lead Enterprise Architect · Cox Enterprises

Jul 2006 - Jun 2019

Thirteen years, six roles — Systems Administrator to Lead Enterprise Architect — ending with ownership of the EA program guiding 50+ technology and business strategies across the enterprise portfolio.

- Orchestrated the EA program: roadmaps, designs, investment portfolio, research, and long-range budget planning
- Defined principles, standards, and solution patterns aligning decisions with the future-state architecture
- Created the Voice-First, Mobile-First, cloud, IAM, Office 365, and Oracle strategies; managed consulting teams of 20+
- Progression: System Administrator (2006–08) → Sr. Systems Administrator (2008–10) → Sr. Applications Administrator (2011–12) → Sr. Solutions Architect (2013–14) → Lead Solutions Architect (2015–16) → Lead Enterprise Architect (2016–19)

EARLIER

Portal Consultant (contract) · Porsche Cars North America	Oct 2006 - Feb 2009
Sr. Server Engineer · NASCO	Sep 2005 - Jul 2006
Web Systems Engineer · American Cancer Society	Dec 2004 - Sep 2005
System and Application Support · The EPI Companies	Jul 2003 - Dec 2004
Sr. Systems Support Specialist · IBM Global Business Services	Dec 1999 - Jul 2003

SKILLS

Enterprise architecture practice leadership · Architecture governance & review boards · Application portfolio rationalization (Gartner TIME, 6Rs) · Enterprise & solution architecture (TOGAF 10, SAFe 6) · ServiceNow ITSM/ITOM, CMDB & CSDM governance · Cloud strategy & transition, FinOps & IT budgeting · Azure (Solutions Architect Expert) & Microsoft 365 · Identity & access management, PKI · API management & integration · Security & compliance (HIPAA, HITRUST, PCI, SOC 2, GDPR) · Web development (Next.js, TypeScript) & Web3

CERTIFICATIONS

Microsoft Certified: Azure Solutions Architect Expert	2020-11
AZ-303: Microsoft Azure Architect Technologies	2020-11
AZ-304: Microsoft Azure Architect Design	2020-10

RECOGNITION

Patent holder — blockchain technology in healthcare	
1st place, Microsoft/TAG HackATL	2018
3rd place, FinTech/FinServ Hackathon	2018

EDUCATION

Troy University — Global Business Management, Business/Managerial Economics	2013-2015
Kennesaw State University — Computer Information Systems	2002-2004
Valdosta State University — Computer and Information Systems Security / Information Assurance	1999-2000
North Florida Community College — Associate's, Business Administration and Management	1997-1999